



As your Managed Care Organization, Sheakley UniComp would like to thank you for your continued business. On **3/17/25** you participated in an on-site meeting with your Client Relations Manager, **Keith Davis** to review your workers' compensation program.

I want to follow-up with you to ensure the meeting was time well spent. Sheakley strives to strengthen our partnership with your organization by offering a team of knowledgeable professionals to evaluate your program and provide solutions. Your feedback is extremely important because it helps us identify areas of strengths, as well as those that need improvement.

Please take a moment to answer the following questions, Return the completed survey to me via fax at 513-672-4513 or email to andreak@sheakley.com.

Customer Service Satisfaction

The information presented to me was complete, easy to understand and informative.

☒ Strongly Agree ☐ Agree ☐ No Opinion ☐ Disagree ☐ Strongly Disagree

My Sheakley UniComp representative was professional in conduct and appearance, organized and friendly.

☒ Strongly Agree ☐ Agree ☐ No Opinion ☐ Disagree ☐ Strongly Disagree

My Sheakley representative was able to identify areas of concern and act as a problem solver.

☒ Strongly Agree ☐ Agree ☐ No Opinion ☐ Disagree ☐ Strongly Disagree

My Sheakley representative was able to discuss potential cost savings/cost control opportunities.

☒ Strongly Agree ☐ Agree ☐ No Opinion ☐ Disagree ☐ Strongly Disagree ☐ Not Applicable

I am very satisfied with Sheakley UniComp and would recommend you to other business associates.

☒ Strongly Agree ☐ Agree ☐ No Opinion ☐ Disagree ☐ Strongly Disagree

What are the top three services your organization looks for from a Managed Care Organization?

1. _____
2. _____
3. _____

Additional Comments:

Signature: _____

Email address: _____

Company Name: _____

Policy Number: _____

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Please do not hesitate to contact me at 888-743-2559 ext. 7004 or via email at andreak@sheakley.com.

Sincerely,
Andrea Kiener
Director of Client Programs

By responding to our survey, you will be entered into a drawing for a gift card.

For more information please visit
Sheakley.com